

## Mission / Quality statement

Central Cleaning Services Ltd has a policy to supply and install all goods and services to the highest standards. It is our policy to do all that is reasonably practicable to:

- Ensure all work is completed to the highest standards
- To only supply goods from high quality sources
- To check all works, goods, and services for high standards before signing off to the client
- it is our policy to:
- Have each job signed off by a supervisor or foreman before hand over to the client.
- To have a formal complaints procedure in place, which is dealt with by the Managing Director to ensure customers receive the high standard of workmanship they expect
- Purchase all goods and materials from reputable sources and check for quality before fitting
- That agreed standards when contracts are exchanged are upheld in all elements of the work.
- Will work with Eco Friendly Cleaning Products to minimise any risk to our employees and customers and to contribute to protecting the environment.
- That the client must sign off on the standard of the work before full handover is made.
- Central Cleaning Services Ltd pride themselves on the quality of their workmanship and finish to an exceptionally high standard
- To provide a quality of service and continuity to our customers
- Honest, Reliable, trustworthy, professional company

